

How Thorough Planning Avoided Costs in One Community



BETHLEHEM WOODS OF ASCENSION

La Grange Park, IL

SERVICES PROVIDED:

Project Management & Installation

CARE TYPE:

Assisted Living

PROJECT STATUS:

Completed

Proper planning is required for any project, big or small. Bethlehem Woods of Ascension took advantage of their partnership with Direct Supply® on a complex project. Due to clear communication and planning ahead, Direct Supply®TELS® was able to work with Bethlehem Woods and smoothly install five boilers, two large commercial chillers, two cooling towers and backflow preventers. This project fell into place even as the world changed from business as usual to managing a global pandemic.

PROJECT OVERVIEW

Bethlehem Woods of Ascension partnered with TELS® Building Services to address their equipment failure. Instead of opening up separate projects for each piece of equipment, this facility decided to replace the system under one large umbrella project.

The team from TELS Building Services carefully planned and managed this project before the parts were even ordered. By looking at door widths and equipment size, the TELS team knew a chiller would have to be dismantled to fit into the building. Because of this, the TELS team was able to include this in the original bid and reduce any surprise costs.

INNOVATIVE SOLUTIONS

By planning ahead, the team at TELS was able to:

- ✓ Combine multiple projects with one complete package
- ✓ Adjust to unforeseen policy changes due to the pandemic
- ✓ Save the facility money with strategic planning and consideration
- ✓ Complete the project on time even with surprising changes
- ✓ Expertly communicate expectations and scheduling



Project Highlights: Bethlehem Woods' Key Partners

Our guys ask all the right questions and take measurements to prepare for and foresee complications. We look at where we can save on project management; where we can save the customer money. Satisfaction starts there.

Jeff Beyersdorf
Senior TELS Building Services Consultant



SYSTEM OVERHAUL:

Jeff oversaw the system replacement of chillers, boilers, cooling towers, backflow preventers and controls. This project was expertly planned, and was therefore still able to be fulfilled on time, despite new pandemic guidelines and outbreaks.

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Truthfully, we're noticing a lot easier temperatures to maintain within the community. The big benefit is the obvious one of a new boiler, but the new one is more efficient than the previous one we had, and that's a key component. Any large project that I do like this with Jeff and the team at Direct Supply is honestly a good experience due to the good communication. Jeff was available any time I had a question and he was quick to respond. The vendor that fulfilled the project was great too - I can't say enough about the entire experience.

I'm a big believer in TELS Building Services. The program is continuously evolving as you bring new vendors on. The program as a whole is great, and I look forward to seeing the evolution of it in the future.

Skyler Odgers
Director of Facilities Management, Bethlehem Woods

