

Are you prepared to provide **CONSISTENCY** through today's revolving door of staffing?

Staffing challenges and turnover are hitting the maintenance departments hard in Senior Living creating an unprecedented number of facilities short on time and talent. Many are having to hire outside of the industry which increases training and the time investment involved. Operators report bringing on a new maintenance director every 3 months - so is that investment even worth it? A TELS+ partnership is designed to help you alleviate some of the pressure and hold steady in your operational processes through change.



RAMP-UP FAST and **FOCUS** on what matters most.

New maintenance staff can step into their roles faster with tools, training and resources directly within TELS® Platform, including valuable life safety guides. You'll have standardized PO requirements, approval processes, NTE thresholds and more directly through the technology.

Plus, with TELS Building Services, each community has immediate access to a full network of quality local service providers 24/7 without needing to take precious time to rebuild their own rolodex.



SUPPORT where you need it

When you have a gap in coverage, a trusted partner to lean on can make a difference:

- 24/7 live support every building can count on
- Technology to streamline approvals and communication
- Every TELS+ community works with a TELS District Manager
- Proactive monitoring on activity with regular business reviews



MAXIMIZE your investment in TELS Platform

Centralize electronic records of assets, service history, open work orders, regulatory tasks and documentation to help ensure essential building knowledge does not walk out the door when your maintenance director does.

Do you know...

how much you spent on HVAC repairs this summer across each region?

if your buildings are calling for service on routine tasks you'd expect them to fix themselves?

what hourly rate your buildings should be paying for a plumber in Philadelphia?

You can.

Over 30 leading Senior Living operators are already driving results with their **TELS+ partnership.**

JOIN THEM.

TELS+ combines the power of TELS® Platform technology and the strength of the TELS® Building Services network to help relieve the day-to-day struggles with vendor management.



Minimize the effects of staffing challenges and turnover with centralized records and standards



Remove the time-consuming stress of finding and scheduling qualified technicians



Use the information within TELS Platform to better inform your budgets and improve decision making

Contact your TELS Representative to put these insights to work for your organization.